# 2020 Colorado Community College System Strategic Risks (Mapped to Strategic Plan Key Performance Measures)

Transform the Student Experience	
Risks	Strat Plan Mapping
Relevant Programs of Study	
Risk of barriers hindering the agility required to meet the growing demands of students, communities, and partners	1, 2, 3, 4, 5, 6, 7
Risk of subpar improvement in student outcomes impacting the perception of prospective students, industry partners, policy-makers, and taxpayers	1, 2, 3, 4, 5
Risk of underutilization of institutional research and data analytics to improve student success due to lack of consistency in data and underdeveloped data analytics tools	6, 7, 16
Safety & Security	
<ul> <li>Risk of inability to assure our students, staff and public that CCCS is safe and prepared for an emergency</li> </ul>	<b>Risk Mitigation Plan</b>
Financial Aid	
▶ Risk of declining availability	<b>Risk Mitigation Plan</b>
Lack of capacity to meet increasing regulations	<b>Risk Mitigation Plan</b>
Transform our own Workforce Experience	
Risks	
Staffing Levels	
Risk that current staffing levels will not support the increasing demands of the volume of work and that the System will not have the financial capacity to staff appropriately	1, 2, 12,17
Risk of inability to compensate for staff who exit our workforce for retirement or other opportunities	10, 12
Risk of underdevelopment of knowledge, skills and abilities of current workforce to meet changing demands	9, 10, 11

Pay & Benefits

Risk of insufficient pay and benefit packages to retain well-trained and high performing employees and attract quality applicants, including diverse applicants, due to competition with private sector and other institutions of higher education

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Create Education without Barriers through Transformational Partnerships

# Risks

# **Effective Partnerships**

▶ Inability to develop effective partnerships, including Concurrent Enrollment agreements, with business, K-12, community of	organizations, policy-makers and	13, 14
other higher education institutions		
Risk of inability to adapt to and embrace new and progressive delivery methods		5, 6, 7
Lack of success in securing grants and private funding		17
Relevant Programs of Study		

Risk of noncompliance with program and other regulatory requirements, that are increasingly unfunded, such as:	
US Department of Education	<b>Risk Mitigation Plan</b>
Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act	<b>Risk Mitigation Plan</b>
Americans with Disabilities Act and Accessibility requirements	<b>Risk Mitigation Plan</b>
Higher Learning Commission requirements	<b>Risk Mitigation Plan</b>

# Redefine our Value Proposition through Accessibility, Affordability, Quality, Accountability, Resource Development, and Operational Excellence

### Risks

## Failure to adapt to the Changing Higher Education Model

Risk of insufficient state and tuition funds to fulfill and sustain our mission	1, 2, 17, 18
Looming budget crisis for higher education and at the State	1, 2, 17, 18
Risk of inability to meet expectations of policy-makers around Concurrent Enrollment and education policies and unintended consequences of legislation	1, 2, 3, 4, 5, 6, 7
Risk of inability to manage enrollment, increase application yields, and predict and strategically compensate for dramatic enrollment variances	1, 2, 3, 4, 5, 6, 7
Risk of misidentification of and inability to meet student expectations for a customized educational experience that utilizes current research on learning and success	1, 2, 3, 4, 5, 6, 7
Risk of resource limitations, organizational structures and cultures affecting our ability to effectively design and deliver programs that	1, 2, 3, 4, 5, 6, 7
meet changing employer needs and student preferences	
Risk of inadequate investment in appropriate physical and technological resources	17, 18
Increased difficulty remaining competitive with other public and private higher education institutions, particularly online	18
Lack of social, emotional, and mental health support affecting student completion, retention and safety	1, 2, 3, 14

# **Information Security**

Risk of vulnerability resulting in exposure of personally identifiable information	<b>Risk Mitigation Plan</b>
<ul> <li>Risk of cybersecurity attacks (e.g. ransomware, denial of service, phishing)</li> </ul>	<b>Risk Mitigation Plan</b>

#### LEGEND

-- Risks addressed through strategic plan process

-- Risks need continued monitoring outside the strategic plan process